

Returns Material Authorisation (Dealer)

AHD

Customer Details

Name

RMA Number

Address

Post Code

Contact Number(s)

Order Details

Original Invoice Number

Date

Order Item Details

Handset Model

IMEI No.

Return Reason

Dealer Details

Dealer Name

Dealer Contact

Date Sent

Notes:

Returning multiple DOA units? - Attach a list of IMEI's and faults.

Please ensure that all details are completed fully including the RMA number. In order to obtain an RMA number please contact dealer support on 08444 994736 or dealersupport@ahdistribution.com. Then enclose this form with the return and ensure the RMA number is clearly stated on the outside of the packaging. Return to AH Distribution, Crawford House, Wellington Street, Newmarket, Suffolk, CB8 0HT. Please remember any unit found to not be eligible for a peace of mind return will incur a £7 charge when the unit is returned back to yourself. If the unit is found to be physically damaged then a repair quote will be issued, if the repair quote isn't accepted again there will be a £7 redelivery charge.